

Alabama Department of Corrections  
Response to Questions RFP 2017-04

1. Pursuant to page 18, section 4.2 (Insurance Coverage), paragraph (a), Vendor is required to continuously maintain certain insurance coverages, including Worker's Compensation coverage. Further, pursuant to paragraph (c) of said section 4.2, ADOC is requiring that it be named as being an additional insured or loss payee under all required policies. Given that ordinary insurance industry standards do not allow an additional insureds endorsement for Worker's Compensation policies, is ADOC agreeable to waive the requirement that ADOC be named an additional insured for Vendor's Worker's Compensation policy?

*Yes.*

2. Pursuant to page 30, section IV (Cost), paragraphs (a) and (b), ADOC is requesting a proposal on total fixed cost for services as defined in Sections 3.1 through 3.4. Given the uncertainty in timing, current state of the inmate communications industry and other unknown factors which will impact how the services described in sections 3.1 through 3.4 are delivered and over what duration the services will be required, is ADOC agreeable to allowing a total fixed cost per month for each of paragraph (a) (covering Sections 3.1 through 3.3) and paragraph (b) (Section 3.4)? Paragraph (c) already allows for cost proposals quoted on a cost per month basis. This would enable three separate per month cost proposals – one each for the elements described in paragraphs (a) through (c), respectively.

*No.*

3. Please provide inmate telephone call volume statistics in the form of number of calls, number of minutes and total gross revenue for each call type (i.e. local, intralata, etc.) and bill type (i.e. collect, pre-paid collect, etc.) for the period of June 1 to December 31, 2017.

*Please see attached.*

4. Have you had an organizational change recently?

*This question is not relevant to this RFP.*

5. When does the current contract expire?

*There is no current contract for the services sought in the RFP. The ADOC's inmate phone contract term ends in June of 2018.*

6. Are you looking for a system vendor to provide this consulting work, or an independent consultant that provides professional consulting services separately from offering correctional communication system solutions?

*Consistent with RFP Section 2.2.h., a qualified vendor may be either a service vendor or a separate consultant, provided that any vendor who submits a proposal for consulting services may not later submit a response to the solicitation for correctional communication system solutions.*

7. Does the posted RFP have two copies of the RFP merged together?

*The proper version of the RFP may be accessed at [www.doc.alabama.gov/requestforproposals](http://www.doc.alabama.gov/requestforproposals).*

8. Once this consultant project has been awarded, when would you anticipate an RFP to be released for an actual Correctional Communications System that's mentioned in the bid document?

*See RFP Section 3.2.c.*

9. Who provides your current correctional communications system? What are some of the main issues with this system?

*Century Link currently provides the ADOC's inmate phone system. The ADOC is unaware of any major issues with this System.*

10. Where will funding be coming from for this effort?

*It is unclear as to which effort this question is referring. The ADOC, therefore, does not have enough information to answer this question.*

11. What's the estimated cost of this project?

*This question is not relevant to this RFP. The cost for the project will be established by and through the RFP and contract negotiation process.*

12. I read in the bid document that this system will include an "...inmate phone system that includes video visitation, kiosks, and/or personal electronic devices". Will this be released as one RFP or multiple RFPs?

*One RFP will be released.*